



Complaints

The school takes all complaints seriously. We will always do our best to investigate complaints quickly and fairly. If you are unhappy about any aspect of your child's education, then you should speak to your child's teacher in the first instance. If you are still unhappy, then you should make an appointment to see the Head Teacher, Mrs Debbie Douglas. If you feel that the matter has still not been resolved to your satisfaction, then you should put your complaint in writing to the Chair of Governors, Miss Kate Allen. Our full complaints policy can be also be found on our website in our policies section.

Procedures for Reporting Misconduct Allegations Regarding a Member of Staff or Head Teacher

Should any parent, child or member of staff have any concerns regarding the conduct of a member of staff, then in the first instance this should be reported to the Head Teacher, Mrs Debbie Douglas, who is the Designated Safeguarding Lead for our School.

Should any parent, child, member of staff or member of the public have any complaints regarding the Head Teacher, then they should contact the Chair of Governors, Mrs Kate Allen via the school or the LADO & Safeguarding Improvement Officer on 01484 225850.